



Quality Management Statement Policy

We are dedicated to providing our clients with a competitive advantage through a right first time approach to the services we deliver and a continuous process of quality advancement in all areas of project build.

Starting with our client's requirements and expectations, we plan and execute our projects with their needs in mind, then continuously identify ways to increase the value we bring to them. Our commitment to quality permeates our company structure from top to bottom to achieve a zero defect focus.

The quality management regime adopted has the following elements:

- quality, safety, environment and human resource objectives.
- internal project reviews, cost and value budgeting and risk assessment.
- focused client expectation, value enhancing practices to deliver repeatable results.
- Procedures for checking, corrective action and monitoring performance.

Every employee is responsible for not only their own quality performance; but for identifying ways in which we can improve our work processes to deliver more value, and by the application of best practice, achieve results in order to:

- Satisfy client's needs and expectations.
- Identify issues that prevent the efficiency and success of the build.
- Monitor and benchmark improving performance.
- Sustain an enjoyable workplace where our staff feels fulfilled.
- Produce a fair and sustainable return on projects.
- Ensure repeat business.
- Build Partnerships and relationships for the future.